



# NSAI

## Certificate of Registration of Quality Management System to ISO 9001:2008

The National Standards Authority of Ireland certifies that:

**Dell Inc.**  
**One Dell Way**  
**Round Rock, TX 78682**  
**USA**

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

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**The Design, Development, Manufacture,  
Procurement, Fulfillment, Delivery, Sales  
Operations, Customer Service, Take-Back &  
Recycling, Refurbishment and Supporting  
Functions of Computers, Technology Products,  
Services and Solutions.**

**Additional sites covered under this multi-site certification are listed on the Annex  
(File No. 19.5000)**

Approved by:  
Kevin D. Mullaney  
Chief Executive Officer

Approved by:  
Lisa Greenleaf  
Operations Manager

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Registration Number: 19.5000  
Certification Granted: Jan 25, 2011  
Effective Date: Mar 01, 2016  
Expiry Date: Jan 24, 2017



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National Standards Authority of Ireland, 20 Trafalgar Square, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412



## **Annex to Certificate Number 19.5000**

### **Scope of Registration :**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Technology Products, Services and Solutions.**

#### **Activity**

#### **Location**

Headquarters, Design,  
Development, Manufacture,  
Procurement, Fulfillment, Delivery,  
Sales, Service, Take-Back &  
Recycling, Refurbishment,  
Supporting Functions

Dell Inc.  
One Dell Way  
Round Rock, TX 78682  
USA  
File No.: 19.5000

Manufacture, Fulfillment, Delivery,  
Refurbishment, Service, Support

Dell Computadores do Brazil Ltda.  
BRH1 Facility  
Av da. Emancipação, 5000  
Hortolândia, SP 13.184-654  
Brazil  
File No.: 19.5000/R1/A

Service, Support, Sales

Dell Computadores do Brazil Ltda.  
Avenida Industrial Belgraf, 400  
(Service and Support, Sales/Marketing  
and CC)  
Bairro Medianeira  
Eldorado do Sul – CEP 92990-000  
Brazil  
File No.: 19.5000/R1/B

Service, Support, Sales

Dell Inc.  
Reforma Plus  
Paseo de la Reforma 2620  
Floors 8, 11  
Suites 801-805, 1101-1105  
Mexico City  
Mexico  
File No.: 19.5000/R1/C



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### **Scope of Registration :**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Technology Products, Services and Solutions.**

<b>Activity</b>	<b>Location</b>
Service, Support, Sales	Dell Inc. Area Especial Economica Panama – Pacifico Avenida Bryant Building No. 255, Arraijan Panama City Panama File No.: 19.5000/R1/D
Design, Development, Delivery, Sales, Fulfillment, Service, Support	Dell, Inc One Dell Way Round Rock, Texas 78682 USA File No.: 19.5000/R1/E
Sales, Service	Dell Inc. Federal Systems, L.P. One Dell Way Round Rock, Texas 78682 USA File No.: 19.5000/R1/F
Design, Development	Dell Inc. Nashua 1 – EqualLogic 300 Innovative Way Suite 301 Nashua, New Hampshire 03062 USA File No.: 19.5000/R1/K



## **Annex to Certificate Number 19.5000**

### **Scope of Registration :**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Technology Products, Services and Solutions.**

<b>Activity</b>	<b>Location</b>
Fulfillment, Delivery, Sales, Service, Support	Dell Inc. One Dell Parkway Nashville, Tennessee 37217 USA File No.: 19.5000/R1/L
Service, Support, Sales	Dell Inc. Oklahoma Business Center - A & B 3501 S.W. 15th Street Buildings A, B Oklahoma City, Oklahoma 73108 USA File No.: 19.5000/R1/M
Service, Support, Sales, Marketing	Dell Canada 155 Gordon Baker Road Suite 501 North York, Ontario M2H 3N5 Canada File No.: 19.5000/R1/Q
Design, Development, Support	Force 10 Networks India Pvt. Ltd. Dell Networking Research and Development Fortius Block 7th & 8th Floor, Olympia Technology Park, Plot No: 1, SIDCO Industrial Estate Chennai, Tamil Nadu 600 032 India File No.: 19.5000/R1/T3



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### **Scope of Registration :**

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#### **Activity**

#### **Location**

Service	Dell Computer Services de Mexico, S.A. de C.V. Dell Guadalajara Service Center Av. Mariano Otero No. 1249 WTC Atlantico Piso 7 Guadalajara, Jalisco C.P. 44530 Mexico File No.: 19.5000/R1/W
Design, Development, Sales, Support, Service	Dell Inc. (Compellent) 7615 Smetana Lane Eden Prairie, MN 55344-3712 USA File No.: 19.5000/R1/Y
Design, Development, Sales, Support, Service	Dell Inc. (Copilot) 7700 France Ave S. Suite 300 Edina, MN 55435 USA File No.: 19.5000/R1/Y2
Design, Development, Sales, Support, Service	Dell Inc. (Compellent) 7625 Smetana Lane Eden Prairie, MN 55344-3712 USA File No.: 19.5000/R1/Y3
Design, Development, Support	Dell Commerce Systems (DCS) 401 Dell Way Round Rock, TX 78682 USA File No.: 19.5000/R1/Z



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### **Scope of Registration :**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Technology Products, Services and Solutions.**

#### **Activity**

#### **Location**

Sales, Support, Service

Dell Inc.  
Dell Insurance Services  
777 Research Drive  
Lincoln, Nebraska 68521  
USA  
File No.: 19.5000/R1/CC

Sales, Support, Service

Dell Inc.  
Dell Insurance Services  
810 N. 96th Suite 100  
Omaha, NE 68114  
USA  
File No.: 19.5000/R1/CC2

Support

Dell Marketing L.P.  
777 Research Drive  
Lincoln, NE 68521  
USA  
File No.: 19.5000/R1/DD

Support

Dell, Inc.  
Del Mall Real Cariari  
600 MTS N. Zona Franca America  
Costa Rica S.A.  
File No.: 19.5000/R1/GG

Service, Support

Dell SecureWorks  
1 Concourse Parkway  
Atlanta, GA 30328  
USA  
File No.: 19.5000/R1/HH



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<b>Activity</b>	<b>Location</b>
Service, Support	Dell SecureWorks 90 Royal Little Drive Providence, RI 02904 USA File No.: 19.5000/R1/HH2
Design, Development, Support	Dell Silicon Valley Design Center (SVDC) 5450 & 5480 Great America Road Buildings 1 & 2 Santa Clara, CA 95054 USA File No.: 19.5000/R1/JJ
Design, Development, Sales, Marketing	Dell Wyse 5455 Great America Parkway Santa Clara CA 95054 USA File No.: 19.5000/R1/KK
Service, Support, Sales, Marketing	Dell N.V. Zone 3 Doornveld 130 B-1731 Asse-Zellik Belgium File No.: 19.5000/R2/A
Service, Support, Sales, Marketing	Dell Computer spol. s.r.o. V Parku, Praha 4 Prague Czech Republic CZ-148 00 File No.: 19.5000/R2/B



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#### **Activity**

#### **Location**

Service, Support, Sales,  
Marketing

Dell A/S  
Arne Jacobsens Allé 15 -17  
Copenhagen  
Denmark  
DK-2300  
File No.: 19.5000/R2/C

Service, Support, Sales,  
Marketing

Dell S.A. (France)  
1 Rond Point,  
Benjamin Franklin 34938  
Montpellier 34000  
France  
File No.: 19.5000/R2/E

Service, Support, Sales,  
Marketing

Dell Inc.  
8 Avenue du Stade de France  
Saint Denis Cedex  
Saint Denis (Paris), France  
93200  
File No.: 19.5000/R2/F

Service, Support, Sales,  
Marketing

Dell Gmbh  
Unterschweinstiege 10  
60549 Frankfurt am Main  
Germany  
File No.: 19.5000/R2/H





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#### **Activity**

#### **Location**

Service, Support, Sales

Dell Halle GmbH  
Raffineriestraße 28  
06112 Halle (Saale)  
Germany  
File No.: 19.5000/R2/I

Design, Development, Service,  
Support, Sales, Marketing

Dell Inc.  
Innovation House  
Cherrywood Science & Technology Park  
Loughlinstown  
Dublin 18  
Ireland  
File No.: 19.5000/R2/J

Service, Support, Sales

Dell Limerick  
Raheen Business Park  
Limerick  
Ireland  
File No.: 19.5000/R2/K

Service, Support, Sales

Dell Italian Services  
Dell SpA  
Viale Piero e Alberto Pirelli  
6 Milano  
Italy  
File No.: 19.5000/R2/L

Service, Support, Sales

Dell SAS  
Shore12,  
Casaneashore Park,  
1100 Bd Qods,  
Sidi Maarouf,  
20270 Casablanca  
Morocco  
File No.: 19.5000/R2/M



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#### **Activity**

#### **Location**

Service, Support, Sales

Dell B.V  
Transformatorweg 12  
1014, AK Amsterdam  
Netherlands  
File No.: 19.5000/R2/N

Service, Support, Sales

Dell AS  
Hoffsveien 1D, gnr.3  
bnr. 58 Oslo Kommun  
Oslo  
Norway  
NO-0275  
File No.: 19.5000/R2/O

Service, Support, Sales

Dell Corporation Ltd  
City Park  
368 Alexandra Parade  
Glasgow  
G31 3AU  
United Kingdom  
File No.: 19.5000/R2/R

Service, Support, Sales

Dell s.r.o.  
Fazulova 7  
811 07  
Bratislava, Slovak Republic  
File No.: 19.5000/R2/S

Service, Support, Sales

Dell Computers S.A. (South Africa)  
The Campus, Wembley Building, 2<sup>nd</sup> floor  
Cnr Main and Sloan Streets  
Braynston,  
2021, Johannesburg  
South Africa  
File No.: 19.5000/R2/T



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<b>Activity</b>	<b>Location</b>
Service, Support, Sales	Dell AB Frösundaleden 2B 169 26 Solna Sweden File No.: 19.5000/R2/U
Service, Support, Sales, Marketing	Dell SA Route de l'Aéroport 29-31 Case postale 216 1215 Genève 15 Switzerland CH-1215 File No.: 19.5000/R2/V
Service, Support, Sales	Dell Computer S.A. (Spain) Building Oasis B Basauri 17 Madrid 28023 Spain File No.: 19.5000/R2/W
Service, Support, Sales	Dell Corporation Ltd Dell House The Boulevard, Cain Road Bracknell, Berkshire RG12 1LF United Kingdom File No.: 19.5000/R2/X
Service, Support, Sales	Dell Corporation Ltd UK House, 4th Floor 180 Oxford Street London, W1D 1NN United Kingdom File No.: 19.5000/R2/Y



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#### **Activity**

#### **Location**

Design, Development

Dell Technology & Solutions Israel Ltd  
89 Medinat Hayehudim St.  
Business Park Building E  
Herzliya Pituach  
Israel, 4676672  
File No.: 19.5000/R2/Z

Service

Dell Corporation Ltd  
Nottingham Delivery Center  
1 Oakwood Court  
Sherwood Park  
Nottingham NG15 0DR  
United Kingdom  
File No.: 19.5000/R2/AA

Service

Dell International Services S.R.L.  
Bucharest Service Center  
10A Dimitrie Pompei Blvd  
Building C3, 5<sup>th</sup> Floor  
Bucharest, 020337  
Romania  
File No.: 19.5000/R2/BB

Manufacture, Fulfillment

Dell Products (Poland) Sp. z o.o.  
Informatyczna Street  
No 1, 92-410 Lodz  
Poland  
File No.: 19.5000/R2/DD



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#### **Activity**

#### **Location**

Service, Support, Sales

Dell Australia Pty Limited  
Forestridge Business Park  
Building 3, Level 2  
14 Aquatic Drive, Frenchs Forest  
Sydney, New South Wales  
Australia  
2086  
File No.: 19.5000/R3/A

Design, Development, Support

Dell International Services India, Pvt. Ltd.  
No.65, 2 Bagmane Tech Park,  
Byra Sundra, C V Raman Nagar,  
Bagmane Parin Katha,  
Bangalore South Taluk,  
Bangalore-560093  
India  
File No.: 19.5000/R3/B

Service, Support, Sales

Dell International Services India Pvt. Ltd.  
No.12/1,12/2A,13/1A, Divyasree Greens,  
Challaghatta, Varthur Hobli,  
Koramangala Inner Ring Road,  
Domlur Post,  
Bangalore-560071  
India  
File No.: 19.5000/R3/C



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#### **Activity**

#### **Location**

Service, Support, Sales

Dell International Services India, Pvt. Ltd.  
No. 40A, Quark City,  
Industrial Area Phase VIII B  
Mohali  
Punjab – 160059  
India  
File No.: 19.5000/R3/D

Manufacture, Fulfillment,  
Delivery

Dell International Services India Private Limited  
Sriperumbudur Hi-Tech SEZ SIPCOT Industrial  
Park  
Sriperumbudur Phase-II Sunguvarchatram Post  
Sirumangadu Village, Sriperumbudur Taluk  
Kancheepuram, Tamilnadu 602106  
India  
File No.: 19.5000/R3/E

Service, Support, Sales

Dell International Services India, Pvt. Ltd.  
Vipul Tech Square, Golf Course Road,  
Sector - 43, Gurgaon,  
Haryana 122 002  
India  
File No.: 19.5000/R3/F

Service, Support, Sales

Dell International Services India, Pvt. Ltd.  
Plot No. 42 Hitec City Layout  
City Layout, Madhapur  
Hyderabad, Andhra Pradesh 500081  
India  
File No.: 19.5000/R3/G



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#### **Activity**

#### **Location**

Service, Support, Sales

Dell Inc.  
Kawasaki  
Solid Square East Tower 20F  
580 Horikawa-cho  
Saiwai-ku, Kawasaki-shi  
Kanagawa  
Japan  
212-8589  
File No.: 19.5000/R3/I

Service, Support, Sales

Dell Inc.  
Miyazaki  
Carino Miyazaki 5F  
4-8-1 Tachibana-dori-Higashi  
Miyazaki-shi  
Miyazaki, Japan  
880-0805  
File No.: 19.5000/R3/J

Service, Support, Sales

Dell Inc.  
Tokyo 1  
3-5-27 Mita  
Minato-ku  
9th fl., West Wing, Sumitomo Fudosan Mita  
Twin Bldg  
Tokyo, Japan  
108-6309  
File No.: 19.5000/R3/K



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### **Scope of Registration :**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Technology Products, Services and Solutions.**

<b>Activity</b>	<b>Location</b>
Service, Support, Sales	Dell Inc. Cyberjaya 1 Global Business Center 2900 Persiaran APEC Floors 1-4 63000 Cyberjaya Selangor Darul Ehsan Malaysia File No.: 19.5000/R3/L
Service, Support, Sales	Dell Global Business Center Sdn Bhd (SWTC) Plot P27, Bayan Lepas Industrial Zone, Phase IV, 11900 Penang Malaysia File No.: 19.5000/R3/M
Service, Manufacturing, Fulfillment, Delivery	Dell Global Business Center Sdn Bhd (APCC) Plot 76, Mukim 11 Bukit Tengah Industrial Park 14000 Bukit Mertajam Penang Malaysia File No.: 19.5000/R3/N
Service, Support, Sales	Dell Inc. Quezon City 1800 Eastwood Avenue Eastwood City Cyberpark 188 E. Rodriguez Jr. Ave Bagumbayan, Quezon City 1110 Philippines File No.: 19.5000/R3/O





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<b>Activity</b>	<b>Location</b>
Service, Support, Sales	Dell(China)Co.,Ltd. Beijing Branch Full Link Plaza 18 Chao Wai Street Chao Yang District Suites 507A, 507B, 511, 512-515 Beijing China File No.: 19.5000/R3/P
Service, Support, Sales	Dell (China) Co., Ltd. Dalian Branch 11 Floor, IC Building, No. 56 Huoju Road, Hi-Tech Industrial Zone, Dalian, China 116023 File No.: 19.5000/R3/Q
Sales, Service, Design, Support	Dell Inc. Shanghai Shanghai Zhaofeng Multimedia Plaza 999 Changning Road, Changning District Suites 501, 502, 503, 603 Shanghai, China 200050 File No.: 19.5000/R3/R
Manufacture, Fulfillment	Dell (Xiamen) Co. Ltd. No. 2366 Jinshang Road Information Photo-Electronic Park Xiamen Torch Hi-tech Zone Fujian, China 361011 File No.: 19.5000/R3/T



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### **Scope of Registration :**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Technology Products, Services and Solutions.**

#### **Activity**

#### **Location**

Manufacture, Sales, Service,  
Support

Dell (China) Co. Ltd.  
No. 2388 Jinshang Road  
Information Photo-Electronic Park  
Xiamen Hi-tech Zone  
Fujian, China  
361011  
File No.: 19.5000/R3/U

Sales, Service, Support

Dell (China) Co. Ltd (CCC5)  
No. 1 Haicang Building,  
Wuyuan Bay Business Operation Centre  
No.613 of Sishui Road, Hu Li District, Xiamen  
Fujian, China  
3610000  
File No.: 19.5000/R3/U2

Design, Development, Service,  
Support

Dell (Taiwan) B.V., Taiwan Branch  
No. 218, Sec. 2  
Tun Hua S. Road  
Taipei  
Taiwan  
File No. : 19.5000/R3/V

Service, Support

Dell International Inc. (Korea)  
Prudential Tower 11th, 12th Floors  
298 Gangnamdaero, Gangnam-Gu  
Seoul, Korea  
135-982  
File No.: 19.5000/R3/Y



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#### **Activity**

#### **Location**

Design, Development, Service,  
Support, Sales

Dell Global B.V. (Singapore Branch)  
Singapore Design Center  
2 International Business Park  
The Strategy  
The Strategy Tower 2, #01-34  
Singapore 609930  
File No.: 19.5000/R3/Z

Service, Support

Dell Corporation (Thailand) Co., Ltd.  
22<sup>nd</sup> Floor Empire Tower  
195 South Sathorn Road  
Yannawa, Sathorn  
Bangkok, 10120  
Thailand  
File No.: 19.5000/R3/BB

Service

Dell International Services India, Pvt. Ltd.  
Noida Service Center  
Plot No. 3, Sector 125  
Noida, Uttar Pradesh  
201 301  
India  
File No.: 19.5000/R3/CC

Service

Dell International Services India, Pvt. Ltd.  
Plot No. 7, Sector 144  
Tower F - 4th floor  
Noida, Uttar Pradesh  
201 306  
India  
File No.: 19.5000/R3/CC2



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### **Scope of Registration :**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales Operations, Customer Service, Take-Back & Recycling, Refurbishment and Supporting Functions of Computers, Technology Products, Services and Solutions.**

#### **Activity**

#### **Location**

Service

Dell International Services India, Pvt. Ltd.  
Bangalore Service Center  
Plot No. 123, EPIP Phase 2  
Whitefield Industrial Area  
Bangalore, Karnataka  
560 066  
India  
File No.: 19.5000/R3/EE

Service

Dell International Services India Pvt. Ltd.  
RIMC  
Chennai Service Center  
3rd Floor, Ambit IT Park  
Plot Nos 32A and 32B  
Ambattur Industrial Area  
Ambattur, Chennai, TN 600058  
File No.: 19.5000/R3/MM

Manufacture, Fulfillment

Dell (Chengdu) Company Limited  
Tianqin Road No. 800  
Western Hi-tech Zone  
Chengdu, Sichuan 611731  
China  
File No.: 19.5000/R3/NN

**Verified by:  
Operations Manager**